

GX CNY Save and Prosper Campaign - Frequently Asked Questions

Effective **28 January 2025**

Question	Answer
<p>What is this campaign about?</p>	<p>The GX CNY Save and Prosper Campaign (“Campaign”) is organised by GX Bank Berhad and will run from 28 January 2025 to 28 February 2025 (“Campaign Period”) (both dates inclusive) or upon reaching the Maximum Cap, whichever is earlier, or as otherwise determined by GXBank from time to time with prior notice to you.</p>
<p>Am I eligible to participate in this campaign?</p>	<p>The Campaign is open to all individual customers of GXBank (“Eligible Customer”, “you”, or “your”) who have a savings account with GXBank (“GX Account”).</p> <p>The following individuals are <u>not eligible</u> to participate in the Campaign:</p> <ol style="list-style-type: none"> customers whose GX Account has been terminated, closed, suspended, deemed delinquent or otherwise unsatisfactorily conducted as determined by GXBank during the Campaign Period; individuals who are mentally unsound, deceased, adjudicated bankrupt or have any legal proceedings instituted against them; and/or individuals under the age of eighteen (18) years.
<p>What is the Reward?</p>	<p>Reward Category 1: Fortune Snakey</p> <ul style="list-style-type: none"> RM 3 cash reward when you deposit exactly RM188 by 14 February 2025, and maintained at all times throughout the Campaign Period. <p>Reward Category 2: Golden Snakey</p> <ul style="list-style-type: none"> RM 8 cash reward when you deposit exactly RM888 by 14 February 2025, and maintained at all times throughout the Campaign Period.
<p>How do I participate to earn this Reward?</p>	<p>You can qualify for either “Fortune Snakey” <u>or</u> “Golden Snakey” Reward:</p> <p>Fortune Snakey (Get RM3 when you deposit RM188)</p> <ol style="list-style-type: none"> you must deposit exactly RM188 to your Main Account by 14 February 2025 you must maintain at least RM188 in your GX Account (Main Account and Savings Pockets, both inclusive) at all times throughout the Campaign Period you must be one of the first 50,000 Eligible Customers to meet the qualifying criteria for “Fortune Snakey” during the Campaign Period (“Maximum Cap”) <p>Golden Snakey (Get RM8 when you deposit RM888)</p> <ol style="list-style-type: none"> you must deposit exactly RM888 to your Main Account by 14 February 2025 you must maintain at least RM888 in your GX Account (Main Account and Savings Pockets, both inclusive) at all times throughout the Campaign Period you must be one of the first 20,000 Eligible Customers to meet the qualifying criteria for “Golden Snakey” during the Campaign Period (“Maximum Cap”) <p>You can only receive ONE (1) Campaign Reward (either RM3 or RM8 cash reward) based on the first eligible deposit by 14 February 2025.</p>
<p>Can you illustrate how the Campaign works?</p>	<p>Please refer to the table below:</p>

Question	Answer				
	Either/or	Step 1	Step 2	Step 3	Step 4
	Fortune Snakey	Deposit exactly RM188 into your Main Account by 14 February 2025	Receive "Fortune Snakey Badge" under the Rewards Page	Maintain RM188 in your GX Account* at all times throughout Campaign Period (28 Jan - 28 Feb 2025)	Receive Campaign Reward of RM3 (credited within 3 days after the end of Campaign Period)
	Golden Snakey	Deposit exactly RM888 into your Main Account by 14 February 2025	Receive "Golden Snakey Badge" under the Rewards Page	Maintain RM888 in your GX Account* at all times throughout Campaign Period (28 Jan - 28 Feb 2025)	Receive Campaign Reward of RM8 (credited within 3 days after the end of Campaign Period)
	* GX Account refers to Main Account and Savings Pockets, both inclusive				
What do I need to do after making the deposit to qualify for the cash reward?	<p>Fortune Snakey ("RM3 cash reward"): Maintain a minimum balance of RM188 in your GX Account (including both Main Account and Savings Pockets) at all times, every day, until 28 February 2025.</p> <p>Golden Snakey ("RM8 cash reward"): Maintain a minimum balance of RM888 in your GX Account (including both Main Account and Savings Pockets) at all times, every day, until 28 February 2025.</p>				
When and how will I receive this Reward?	<p>The campaign reward will be credited to an Eligible Customer's GX Account within three (3) days after the end of Campaign Period.</p> <p>In certain circumstances, crediting of campaign reward can take up to fourteen (14) days after the Campaign Period.</p>				
Where can I find the campaign terms and conditions?	You can find the full terms and conditions at https://www.gxbank.my/campaign-tnc				
Who can I contact if I have further questions about this campaign?	For more information, enquiries, feedback and/ or complaints relating to this campaign, please contact GXBANK Customer Support via the chat in the GX App. Alternatively, you may call us at +603 7498 3188 or email us at ask@gxbank.my.				